

# IOANNIS PALAVATSOS

## INFO

**Address** Kirinias 10  
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Greece

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## SKILLS

Integrity  
Relationship-building  
Teamwork  
Communication  
Openness to diverse  
perspectives  
Commitment to continuous  
learning

## LANGUAGES

English  
German

## OTHER INFORMATION

Outside the professional environment, I have a passion for reading books, and I hold a keen interest in sports, travelling and music.

## PROFILE

Strategic and results-driven Risk and Fraud Management Group Director with extensive experience in risk governance, fraud investigations, and internal audit. Proven track record in developing and leading Enterprise Risk Management (ERM) frameworks, as well as overseeing complex, confidential fraud investigations across multinational environments. Adept at aligning risk and fraud strategies with organizational goals, collaborating with executive leadership, and fostering a culture of transparency and accountability. Over 15 years of experience in telecommunications, with deep expertise in risk management, audit, business continuity, and crisis management. Committed to continuous learning and delivering measurable impact through effective risk mitigation and integrity-driven leadership.

## PROFESSIONAL EXPERIENCE

### **Risk and Fraud Management Director, United Group**

September 2023 – now

#### Responsibilities:

Driving the evolution and maturity of the Enterprise Risk Management (ERM) framework by aligning risk governance with business objectives and regulatory expectations, while also leading Group-wide fraud risk governance—from prevention and detection to investigation and response.

### **Risk and Fraud Management Senior Advisor, United Group**

October 2021 – August 2023

#### Responsibilities:

- Leading extensive and confidential investigations of suspected fraud allegations for all companies of United Group B.V.
- Manage and prioritize a large and varied caseload efficiently and effectively to achieve positive results
- Supervising fraud analysts to identify and investigate fraudulent activities
- Interviewing individuals who may have information on fraud allegations
- Analyzing documentation or evidence to obtain information useful in confirming or disregarding a fraud case
- Organizing and presenting detailed reports to communicate the audit results to the Risk and Fraud Director

### **Business Continuity Manager, NOVA**

July 2018 – October 2021

#### Responsibilities:

- Working with all business units and management to develop and maintain the business continuity plan
- Communicating and collaborating with the regulatory authorities
- Organizing and performing business impact analysis and risk assessment
- Developing recovery plans and reviewing them for enhancements
- Developing and updating the Group's crisis management plan
- Supervising and assisting crisis management teams during crisis incidents and implementation of recovery plans

### **Senior Internal Auditor, Forthnet**

August 2011 – October 2021

#### Responsibilities:

- Participating in the risk assessment process and proposing audits to be included in the annual plan
- Leading planned audits
- Recommending corrective actions and suggesting improvements
- Organizing and presenting detailed reports to communicate the audit results to the Internal Audit Director
- Monitoring action plans and ensuring implementation of all recommendations
- Organizing and executing follow-up audits
- Evaluating and validating Group's financial reports
- Ensuring compliance with the regulatory framework and the Group's policies and procedures
- Developing and implementing internal auditing policies and procedures
- Supervising, assisting, and training audit staff

### **Internal Auditor, Forthnet**

August 2008 – August 2011

#### Responsibilities:

- Participating in audit engagement planning, reporting, scoping, execution, and follow-up as defined
- Identifying the level of conformance with established rules, regulations, policies, and procedures

## **ACADEMIC BACKGROUND**

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**Bachelor in Economics, National and Kapodistrian University of Athens**

## **VOLUNTEER EXPERIENCE**

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**Member of the Audit Committee (IIA, Athens Chapter)**

April 2016 – April 2021

**Member of the Public Relations Committee (IIA, Athens Chapter)**

April 2012 – May 2015